



URE COVID-19 RESPONSE

UPDATE JUNE 1, 2020

DISCONNECTS FOR NONPAYMENT TO RESUME JULY 13th

Union Rural Electric Cooperative, Inc. and Ohio's Electric Cooperatives have been in discussions with state officials to resume disconnects for nonpayment. As a result of those communications and plan proposals, disconnects for nonpayment will resume on July 13th.

We understand that many of our members have experienced financial difficulties during the COVID-19 pandemic. We immediately complied with the PUCO order to temporarily suspend disconnects for nonpayment beginning in March, refunded \$3.55 million in capital credits in April, and waived late payment fees in March, April, and May to assist those negatively impacted.

As a reminder, URE will not be discounting, excusing, or in any other method relieving a member of their energy bill amounts owed before, during, and after the COVID-19 pandemic. Members who anticipate problems paying their electric or natural gas bills are encouraged to contact us so we can work together on a plan.

We are here to assist you. Please contact member services at (800) 642-1826 or services@ure.com with any questions or concerns.

Please stay safe and healthy.

